

## Terms & Conditions

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### General Information

The corporate values governing *CABLCON*'s development will be to provide outstanding customer service and building outstanding customer relationships based on mutually beneficial business transactions, always maintaining the highest ethical standards.

All technical information presented is believed to be reliable and is offered only as a guide to product selection. *CABLCON* makes no guarantees as to the suitability of any products for a particular use. Any information is subject to change without notice. All manufacturers' specifications, brand names and logos are used with their permission.

All exchanges of information shall be covered by the mutual non-disclosure agreement on file at *CABLCON* 359 Robbins Drive Troy, MI 48083.

### Ordering Information

Orders are accepted Monday through Sunday, via phone, fax, email or US Mail, and should be directed with all other correspondence to:

*CABLCON* Corporate  
359 Robbins Drive  
Troy , MI 48083  
8:00 AM to 5:00 PM EST  
Toll Free: 800.969.9220  
Fax: 248.588.1462

*CABLCON* Southwest  
3218 Belt Line Rd., STE 520  
Farmers Branch , TX 75234  
8:00 AM to 5:00 PM CST  
Toll Free: 877.822.2526  
Fax: 972.247.8910

[www.cablcon.com](http://www.cablcon.com)  
[info@cablcon.com](mailto:info@cablcon.com)

The final Order Acknowledgement stands as the agreed upon sales agreement between *CABLCON* and its customers.

All orders are subject to approval by *CABLCON* corporate offices.

Verbal orders must be acknowledged in writing.

All stock and manufacturing capacity is subject to prior sale.

Wire & Cable purchased on Bulk reels or spools are subject to a +/- 10% tolerance.

### Freight & Stock

*CABLCON* maintains a working relationship with most major freight carriers, nationwide.

In the absence of specific routing instruction, *CABLCON* will route shipments via the most practical and efficient method.

On request, *CABLCON* will make 3 rd party billing and Drop Shipments.

Expedited, Special Delivery and Custom Packaged shipments are available. Call for details.

Unless otherwise negotiated, all shipments are made Prepaid and Added to Customer Invoice.

### **Payment Terms**

Standard Terms are Net 30 Days, with approved credit.

VISA, Master Card and American Express are accepted for new orders.

Invoices Balances past net payment due date are subject to late payment charge of 1.5% per month.

### **Returns**

*CABLCON* will accept for return and credit any Authorized Stock Item purchased from *CABLCON* in the past 60 days, provided that it is returned in its original packaging and is in re-saleable condition. *CABLCON* reserves the right to inspect all returns for evaluation prior to the issuance of credit.

No materials can be returned or will be accepted for return without the prior written consent of *CABLCON* and the issuance of a Return Materials Authorization (RMA) number.

Non-Stock or "Broker" status items, including Custom Made Cable Assemblies, are Non-Cancelable, Non Returnable purchases. These items will be identified with the acronym "NCNR" in the item description.

Contact our Sales or Customer Service Department, for instructions concerning Repairs and or Reworks.

*CABLCON* Terms & Conditions supercede any other like documents.

*CABLCON* is not liable for any consequential damages, loss, or expense arising out of the use, misuse, sale or re-sale of any products it provides to Customers. *CABLCON's* liability is limited to the dollar value of goods as stated on the Customer's Invoice.